



Product Change Notification		Date 11/19/2019
Product	(Revised) Product Notice: 191119-01 Product Change to support unique default passwords Product Families listed on this Notification: <ul style="list-style-type: none">• Digi One SP, Digi Connect SP, Digi One IA, Digi One IAP• Digi PortServer TS• Digi ConnectPort TS, Digi ConnectPort LTS,• Digi Connect ES, Digi Connect WS,• Digi Passport, Digi CM• AnywhereUSB/2, AnywhereUSB/5, AnywhereUSB/14, AnywhereUSB TS	
Description of change	<p>Several Digi product lines will be updated with unique passwords. Please share this notification with customers and users, because this update impacts deployment procedures.</p> <p>Digi recommends customers:</p> <ul style="list-style-type: none">• Keep record of your devices' unique default passwords by retaining the spare labels with your hardware records.• Utilize the DRM mobile app for adding devices to your DRM inventory. It's as easy as scanning the QR code on the box, device, or spare label.• Share these instructions with anyone who will be unboxing and installing Digi devices with unique default passwords. <p>Customers are strongly urged to follow best practices and ensure that all devices have unique passwords.</p> <p>Consult the following page for latest information and any further updates: https://www.digi.com/support/knowledge-base/unique-default-passwords-for-digi-products</p>	
Reason for Change	<p>As of January 1, 2020, the California Consumer Privacy Act SB-327 requires all cellular and internet connected devices manufactured after that date to have unique default passwords for each device. This requirement increases security and reduces the likelihood of intrusion and malicious attack.</p> <p>Many Digi products already comply and have unique passwords per device. However, Digi is updating all remaining products to come into compliance.</p> <p>Note: Existing product manufactured prior to January 1, 2020 may continue to be sold as is, the change applies only to products manufactured on or after January 1, 2020. Customers are strongly urged to follow best practices and ensure that all devices have unique passwords.</p>	

<p>Product Notice</p>	<p>The following products will be updated with unique passwords:</p> <p>Products in Families:</p> <ul style="list-style-type: none"> • Digi One SP, Digi Connect SP, Digi One IA, Digi One IAP, • Digi PortServer TS, Digi ConnectPort TS, Digi ConnectPort LTS, • Digi Connect ES, Digi Connect WS, • Digi Passport, Digi CM, • AnywhereUSB/2, AnywhereUSB/5, AnywhereUSB/14, AnywhereUSB TS <p>A list of the impacted SKUs in these product families is given below https://www.digi.com/support/knowledge-base/unique-default-passwords-for-digi-products shows labelling details and best practices for deployment along with a complete list of the impacted channel SKUs.</p>
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<p>Details of Change</p>	<ul style="list-style-type: none"> • Firmware will be updated to include a unique password per device, which will be assigned at the time of manufacturing. The unique password will be required for: <ul style="list-style-type: none"> ○ Adding the device to your Digi Remote Manager® (DRM) device inventory, if the product supports use with Digi Remote Manager. ○ Configuring your device using a web interface or ○ Configuring your device using the command line interface (CLI) if the product supports Command line configuration. • Each device's label will be updated with: <ul style="list-style-type: none"> ○ unique default password ○ QR code for adding the device to your Digi Remote Manager® (DRM) device inventory with the DRM mobile app. <div data-bbox="971 1207 1425 1528" data-label="Image"> </div> <ul style="list-style-type: none"> • A spare label will be shipped loose in each cardboard carton. We recommend you keep this label for your records, in case the device is ever returned to factory defaults. • Documentation, such as Quick Start and User Guides, will be updated. <p>If there are questions or concerns about this product change, or for assistance upgrading your device(s), please contact the Digi Support team at tech.support@digi.com.</p>
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Affected Part Numbers

A list of the impacted SKUs in these product families is given below

Family	Description	SKU #s
Digi One SP	Digi One SP Secure Worldwide	70001851
	Digi One SP Bulk 25 no PwrSup	70001886
	Digi One SP IA Worldwide	70001999
Digi Connect SP	Connect SP -S Worldwide	DC-SP-01-S
Digi One IA	Digi One IA	70001862
Digi One IAP	Digi One IAP w/POE	70001777
	Digi One IAP Haz	70002326
Digi PortServer TS	PortServer TS 1 MEI	70001805
	PortServer TS 2 MEI	70001806
	PortServer TS 4 MEI	70001807
	PortServer TS 3 M MEI	70001899
	PortServer TS 1 H MEI	70001917
	PortServer TS 4 H MEI	70001919
	PortServer TS 2 P MEI Int	70001992
	PortServer TS 4 P MEI Int	70001993
	PortServer TS 4 Hcc MEI	70002040
	PortServer TS 1	70002041
	PortServer TS 2	70002043
	PortServer TS 4	70002045

Digi ConnectPort TS	ConnectPort TS 8	70002323
	ConnectPort TS 8 MEI	70002329, 70002543
	ConnectPort TS 16	70002388
	ConnectPort TS 16 MEI	70002534
	ConnectPort TS 16 48VDC	70002538
Digi ConnectPort LTS	ConnectPort LTS 8 MEI	70001611
	ConnectPort LTS 16	70002403
	ConnectPort LTS 16 MEI	70002405
	ConnectPort LTS 16 MEI 2AC	70001692
	ConnectPort LTS 32	70002411
	ConnectPort LTS 32 MEI	70002413
Digi Connect ES	Connect ES 4 SB EU	DC-ES-4SB-EU
	Connect ES 4,4+1 SB EU	DC-ES-4SB-SW-EU
	Connect ES 8 SB EU	DC-ES-8SB-EU
	Connect ES 8,4+1 SB EU	DC-ES-8SB-SW-EU
Digi Connect WS	Connect WS 1	DC-WS-1-INT
	Connect WS 4	DC-WS-4-INT
	Connect WS 8	DC-WS-8-INT

Digi Passport	Passport 8	70002258
	Passport 8 Modem	70002268
	Passport 16	70002260
	Passport 16 Modem	70002270
	Passport 16 2AC	70002276
	Passport 16 2AC Modem	70002282
	Passport 32	70002262
	Passport 32 2AC	70002278
	Passport 48	70002264
	Passport 48 2AC	70002280
	Passport 48 2AC Modem	70002286
	Digi CM	Digi CM 48
Digi CM 48 Dual Power		70001951
AnywhereUSB	AnywhereUSB/2	AW-USB-2
	AnywhereUSB/5 Gen 2	AW-USB-5
	AnywhereUSB/5 MHC	AW-USB-5M
	AnywhereUSB/14	AW-USB-14
	AnywhereUSB TS	AW-TS-44

Timing of Change	All products manufactured on or after January 1, 2020.
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