

May 2016

Important Notice – Immediate Discontinuance of 3M[™] Thermally Conductive Silicone Interface Pads 5519S, 5591S, 5592, 5592S and 5595

To Our Valued Customer:

This letter is to notify you of the immediate discontinuance of 3M[™] Thermally Conductive Silicone Interface Pads 5519S, 5591S, 5592S and 5595. If your current application requires UL approved materials, we are asking you, our valued channel partner, to return these products (converted or not) to 3M for a full refund.

We have received information that these materials may no longer meet the UL 94 Standard Tests for Flammability of Plastic Materials for Parts in Devices and Appliances and 3M is working with UL to remove the UL certification with respect to these products. If your application requires a UL 94 Flammability Rating, 3M is requesting that you and your customers promptly return these materials to 3M. This notice should be forwarded to your direct customers for review and handling.

Please contact 3M customer service by phone at 866-285-5152 or via email at <u>3mgenpactcaa@mmm.com</u> for a Return Goods Authorization and instructions for returning these products to 3M. 3M will cover any shipping costs incurred with these returns.

We are re-launching four of the 3M pads: 3M[™] Thermally Conductive Silicone Interface Pads 5519S, 5591S, 5592 and 5595 under new product numbers: 3M[™] Thermally Conductive Silicone Interface Pads 5589S, 5583S, 5584 and 5586 respectively. Those products will have the same properties as their antecedents, without the UL 94 Flammability Ratings. Below is a chart for comparison. 3M pad 5592S will not be re-launched.

3M [™] Thermally Conductive Silicone Interface Pads					
Current Product Number	Thickness (mm)	Current SKU	New Product Number	Thickness (mm)	New SKU
5519S	0.5	WX-3009-0966-9	5549S	0.5	WX-3009-5072-1
	1.0	WX-3009-0967-7		1.0	WX-3009-5073-9
	1.5	WX-3009-0968-5		1.5	WX-3009-5074-7
	2.0	WX-3008-0969-3		2.0	WX-3009-5075-4
5591S	0.5	WX-3009-0122-9	5583S	0.5	WX-3009-5057-2
	1.0	WX-3009-0123-7		1.0	WX-3009-5058-0
	1.5	WX-3009-0124-5		1.5	WX-3009-5059-8
	2.0	WX-3009-0125-2		2.0	WX-3009-5060-6
	2.5	WX-3009-0126-0		2.5	WX-3009-5061-4
	3.0	NA		3.0	WX-3009-5062-2
5592	0.5	NA	5584	0.5	WX-3009-5063-0
	1.0	WX-3009-0215-1		1.0	WX-3009-5064-8
	1.5	WX-3009-0216-9		1.5	WX-3009-5065-5
	2.0	WX-3009-0217-7		2.0	WX-3009-5066-3
5592S	All	NA	Discontinued	NA	NA
5595	1.0	WX-3009-0225-0	5586	1.0	WX-3009-5069-7
	1.5	WX-3009-0226-8		1.5	WX-3009-5070-5
	2.0	WX-3009-0227-6		2.0	WX-3009-5071-3

3M anticipates that in the near future a new family of 3M[™] Thermally Conductive Interface Pads will be launched which will meet UL 94 Standard Tests for Flammability of Plastic Materials for Parts in Devices and Appliances and will have various UL listings. More information regarding these new products will be made available to you as soon as possible.

We are sorry for any inconvenience this issue may have caused you or your customer.

Regards,

Peter F. Aiello, ESMD Sales Manager, Americas