



Subject: Product Recall Notice for CT4079-NA & CT4079-EU 50 MHz High Voltage Differential Probe

IMPORTANT SAFETY RECALL NOTICE

Cal Test Electronics, Inc., is commitment to quality and safety and with this commitment in mind we are issuing a voluntary product recall for the following:

Product Name(s):

- CT4079-NA 50 MHz Differential Probe
- CT4079-EU 50 MHz Differential Probe

Affected Serial Number(s): 202012XX, 2021XXXX, 2022XXXX, 2023XXXX

Date Range of Manufacture: December 2020 to Present

Reason for Recall:

Following reviews of recent customer feedback, we have determined a potential safety risk when using this probe model at or near its high-voltage limit. Therefore, we are undertaking a voluntary recall while conducting a review and developing corrective actions.

How to Identify Affected Products:

Please check the serial number located at the back of the unit. If your product's serial number falls within the affected range, it is subject to this recall.

Actions:

- Immediately discontinue using the probe.
- Contact your distributor to initiate a Return Merchandise Authorization (RMA).

Contact for Queries and Returns:

Anthony Hansen

Phone: 714.221.9330

Email: sales@caltestelectronics.com

Available from 8 AM to 4 PM M-Th

A reference number has been assigned to this recall for efficiency and effective communication: RCL-CT4079-1123.

We apologize for any inconvenience this recall may cause but trust you will understand that your safety and satisfaction are our highest priority. Thank you for your prompt attention to this matter.

Sincerely,

Mason Channer
Sales & Marketing Manager
Cal Test Electronics, Inc.

Please retain this notice for your records.