

Product Bulletin
Near-End-of-Life Notification



MT5600SMI Series Only
SocketModem[®] Embedded Analog Modems

Date: July 11, 2017

I. Summary

Due to a critical component end-of-life, the status of the MT5600SMI family of embedded analog SocketModems are changing status from **Active to Near-End-of-Life (NEOL)** effective immediately. MultiTech has a limited supply of the necessary components to build all the models in this announcement. Orders will be accepted on a first come, first serve basis. It is recommended that customers transition to the suggested replacement models at their earliest convenience.

Now may be the time to review your connectivity roadmap and transition strategy. Analog data line costs are projected to double in the next several months and line quality has been declining. [Learn more.](#)

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To assist you in finding the most suitable substitute product that meets your needs, please contact your MultiTech sales representative or authorized distributor immediately. MultiTech can be reached by calling (888) 288-5470 or +(763) 785-3500, via email at sales@multitech.com or refer to www.multitech.com.

II. Part Numbers Impacted and Suggested Replacement

Reference key dates in Section III for last time buy information.

NEOL Ordering Part Numbers	UPC	Recommended Replacement Ordering Part Numbers	UPC
MT5600SMI-32.R2	789407337031	MT5692SMI-34.R1	789407351952
MT5600SMI-32.R2-SP	789407337079	MT5692SMI-34.R1-SP	789407351969
MT5600SMI-L-32.R2	789407337055	MT5692SMI-L-34.R1	789407351976
MT5600SMI-L-32.R2-SP	789407337048	MT5692SMI-L-34.R1-SP	789407351983
MT5600SMI-P-32.R2	789407337253	MT5692SMI-P-34.R1	789407351990
MT5600SMI-P-32.R2-SP	789407337093	MT5692SMI-P-34.R1-SP	789407352003
MT5600SMI-34.R2	789407337116	MT5692SMI-34.R1	789407351952

NEOL Ordering Part Numbers	UPC	Recommended Replacement Ordering Part Numbers	UPC
MT5600SMI-34.R2-SP	789407337109	MT5692SMI-34.R1-SP	789407351969
MT5600SMI-L-34.R2	789407337130	MT5692SMI-L-34.R1	789407351976
MT5600SMI-L-34.R2-SP	789407337123	MT5692SMI-L-34.R1-SP	789407351983
MT5600SMI-P-34.R2	789407336836	MT5692SMI-P-34.R1	789407351990
MT5600SMI-P-34.R2-SP	789407336829	MT5692SMI-P-34.R1-SP	789407352003
MT5600SMI-P-L-34.R2	789407336850	MT5692SMI-P-L-34.R1	789407352010
MT5600SMI-P-L-34.R2-SP	789407336843	MT5692SMI-P-L-34.R1-SP	789407352027
MT5600SMI-X-L-34.R2	789407336812	MT5692SMI-X-L-92.R1	789407352157
MT5600SMI-X-L-34.R2-SP	789407336805	MT5692SMI-X-L-92.R1-SP	789407352164
MT5600SMI-92.R2	789407337147	MT5692SMI-92.R1	789407352058
MT5600SMI-92.R2-SP	789407338120	MT5692SMI-92.R1-SP	789407352065
MT5600SMI-L-92.R2	789407337161	MT5692SMI-L-92.R1	789407352072
MT5600SMI-L-92.R2-SP	789407337154	MT5692SMI-L-92.R1-SP	789407352089
MT5600SMI-P-92.R2	789407337215	MT5692SMI-P-92.R1	789407352096
MT5600SMI-P-92.R2-SP	789407337208	MT5692SMI-P-92.R1-SP	789407352102
MT5600SMI-P-L-92.R2	789407337239	MT5692SMI-P-L-92.R1	789407352119
MT5600SMI-P-L-92.R2-SP	789407337222	MT5692SMI-P-L-92.R1-SP	789407352126
MT5600SMI-X-L-92.R2	789407337185	MT5692SMI-X-L-92.R1	789407352157
MT5600SMI-X-L-92.R2-SP	789407337178	MT5692SMI-X-L-92.R1-SP	789407352164

III. Key Dates

Near-End-of-Life (NEOL) Date: June 27, 2017

Last Time Buy Date: December 27, 2017 or while supplies last

Last Ship Date/End-of-Life (EOL) Date: March 27, 2018 or while supplies last

Last Time Buy Information

- A limited supply of critical components needed to build the MT5600SMI series are still available. We will continue to accept orders while supplies last.
- Submit confirmed order quantities for guaranteed availability with a Non Cancellable, Non Returnable (NCNR) order.

Note: All orders placed for products listed in this announcement require an NCNR agreement. Last time ship dates are negotiable with an NCNR agreement. Please contact your MultiTech sales representative for details and a copy of the agreement.

IV. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post NEOL date.

V. Suggested Action Plan:

We recommend the following actions be taken:

- Work with your MultiTech sales representative if your company is interested in placing an N.C.N.R. (Non-Cancellable, Non-Returnable) purchase order for any remaining devices that you require.
- Forward this announcement to others within your organization who are actively involved in the sale or support of the devices listed in this announcement.
- Work with your MultiTech or Distribution sales representative on a transition plan to another model.

VI. Additional Information

If you have any questions or require additional information on this Product Bulletin Near-End-of-Life Notification, please contact your Distribution sales representative or MultiTech:

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