

Product Change Notification

Dear Colleagues,

Intesis appreciates the daily involvement and the long-term loyalty of our customers. We understand that staying updated on the current and future happenings is of vital importance to our joint success. To this end, we would like to inform you of the changing life cycle and replacement availability for the following products.

Due to the global components' shortage we are forced to migrate a critical component located in our range of MIU AC Interfaces. This change is mandatory to continue serving the products to the market but will not modify the functionality of the actual interface. Indeed, the substitute products will bring significant additional features and benefits.

Please find here the substitution information and the expected availability. The actual articles will enter the life-cycle phase "Exit", and the customers must shift to the substitute product.

| Article number | Description | Substitute product |
|-----------------|--|--------------------|
| IN***PAN016O000 | Panasonic ECOi/g & PACi to Modbus, BACnet or KNX - 16 IU | IN770AIR00SO000 |
| IN***HIT016O000 | Hitachi VRF to Modbus, BACnet or KNX - 16 IU | |
| IN***HIS016O000 | Hisense VRF to Modbus, BACnet or KNX - 16 IU | |
| IN***SAM016O000 | Samsung NASA to Modbus, BACnet or KNX - 16 IU | |
| IN***SAM008O000 | Samsung NASA to Modbus, BACnet or KNX - 8 IU | |
| IN***SAM004O000 | Samsung NASA to Modbus, BACnet or KNX - 4 IU | |
| INKNXMIT015C000 | Mitsubishi Electric City Multi to KNX -15 IU | |
| INMBSMIT050C000 | Mitsubishi Elec. City Multi-Modbus TCP/RTU - 50 IU | |
| INBACMID004I000 | Midea Commercial & VRF to BACnet IP/MSTP - 4 IU | |
| INMBSMID004I000 | Midea Commercial & VRF to Modbus RTU - 4 IU | |
| INMBSMID008I000 | Midea Commercial & VRF to Modbus RTU - 8 IU | |
| INKNXMID016I000 | Midea Commercial & VRF to KNX - 16 IU | |

| Article number | Description | Substitute product |
|-----------------|--|--------------------|
| IN***PAN064O000 | Panasonic ECOi/g & PACi to Modbus, BACnet or KNX - 64 IU | IN770AIR00MO000 |
| IN***HIT064O000 | Hitachi VRF to Modbus, BACnet or KNX - 64 IU | |
| IN***HIS064O000 | Hisense VRF to Modbus, BACnet or KNX - 64 IU | |
| IN***SAM064O000 | Samsung NASA to Modbus, BACnet or KNX - 64 IU | |
| INKNXMIT100C000 | Mitsubishi Electric City Multi to KNX - 100 IU | |
| INMBSMIT100C000 | Mitsubishi Elec. City Multi-Modbus TCP/RTU - 100 IU | |
| INMBSMID032I000 | Midea Commercial & VRF to Modbus RTU - 32 IU | |
| INKNXMID064I000 | Midea Commercial & VRF to KNX - 64 IU | IN771AIR00LO000 |
| INBACPAN128O000 | Panasonic ECOi/g & PACi to BACnet IP - 128 IU | |
| INMBSPAN128O000 | Panasonic ECOi/g & PACi to Modbus TCP - 128 IU | |
| INMBSFGL016O000 | Fujitsu VRF to Modbus TCP/RTU - 16 IU | |
| INKNXFGL016O000 | Fujitsu VRF to KNX - 16 IU | IN775FGL00SO000 |

***: MBS, BAC or KNX

| Substitute products: New 700 Series AIR | | | |
|---|---|--|--------------------------|
| Article number | Description | Capacity | Expected availability |
| IN770AIR00SO000 | Intesis multi-brand AC interface with KNX, Serial and IP support - SMALL | Hisense, Hitachi, Midea, Panasonic & Samsung: 16 IU Mitsubishi Electric: 50 groups | 2 nd May 2023 |
| IN770AIR00MO000 | Intesis multi-brand AC interface with KNX, Serial and IP support - MEDIUM | Hisense, Hitachi, Midea, Panasonic & Samsung: 64 IU Mitsubishi Electric: 100 groups | 2 nd May 2023 |
| IN771AIR00LO000 | Intesis multi-brand AC interface with KNX, Serial and IP support - LARGE | Panasonic: 128 IU | 2 nd May 2023 |
| IN775FGL00SO000 | Fujitsu AC interface with KNX, Serial and IP support - SMALL | Fujitsu: 16 IU | June 2023 |
| IN775FGL00MO000 | Fujitsu AC interface with KNX, Serial and IP support - MEDIUM | Fujitsu: 64 IU | June 2023 |

Key Milestones

2023-05-02

The **above listed MIU AC Interfaces** will be replaced by new articles of the **700 Series AIR** covering the exact same functionality with additional features and benefits.

These articles will enter the life-cycle phase "Exit", and the customers must shift to the replacement product.

2023-12-15

Last buy order deadline for the above mentioned Intesis products.

Reason for Change

Ensure product availability due to lack of a critical components caused by global component shortage.

Customers are forced to shift to the replacement gateways with same functionality.

Lifecycle policy: <https://www.intesis.com/support/product-life-cycle-policy>



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! This notification **can be shared** with your customers and partners and has an immediate effect !