

June 8, 2021

ATTN: _____

**Subject: Report of Suspension Order Under the COVID-19
to Epson's Material Supplier in Malaysia By Malaysian Government**

Dear Valued customers,

We would like to appreciate for your continuous support for our timing device products. One of our suppliers, NGK ELECTRONICS DEVICES, INC. (Japan, referred to as "NGK") has announced us that NGK's manufacturing facility in Malaysia received a suspension order by the Malaysian government in relation with the Covid-19. This announcement is to notify the latest status of our timing device products and potential impact.

1. Report from NGK: Suspension Order to NGK Factory in Malaysia

NGK announcement as of June 3, 2021 reports that Malaysian government has ordered NGK's production facility in Malaysia to suspend its operation considering the sudden increase of COVID-19 patients from the factory. NGK says it will proceed the safety measures for its employees and gradually restart the production after receiving the approval from Malaysian authority. NGK also reports that its production and delivery will be affected by the suspension order.

2. Epson's Potentially Affected Products

Epson products listed below use NGK materials. Depending on the status or delayed recovery of NGK, our timing device products might be potentially affected in production and delivery.

FA-128	FA-238A	RX8111CE	SG-210S** Series	SG7050EBN	SR3225SAA	TG-3541CE/ CEA	TSX-3225
FA-128S	FA-238V	RX8130CE	SG-211S** Series	SG-8002LB	TG2016SBN	TG-5006CE	VG2520CAN
FA1612AS	FA-23A	RX8190CE	SG-3030CM	SG-8018CA	TG2016SKA	TG-5006CG	VG-4231CB
FA2016AA	FA3225AA	RX8804CE	SG-3031CM	SG-8018CG	TG2016SMN	TG5032CBN	VG-45**CA Series
FA2016AN	FC-13M	RX8900CE	SG-3031CM A	SG-8101CG/ CGA	TG2520CEN	TG-5035CE	XV70** Series
FA2016AS	RA8804CE	SG2016CA* Series	SG3225*AN Series	SG-8101CA	TG2520SBN	TG-5035CG	XV7111BB
FA2016ASA	RA8900CE	SG-210PCP	SG5032*AN Series	SG-9101CA	TG2520SMN	TG-55** Series	XV7211BB
FA-20H	RX4111CE	SG-210STF	SG7050C*N Series	SG-9101CG/ CGA	TG3225CEN	TG7050 CKN	—

We will further confirm and update on the latest information by closely communicating with our supplier.

Sincerely,

Torayuki Yamaya
General Manager, Sales & Marketing Dept.
Seiko Epson Corporation